



## III MEF Support Battalion Commanding Officer's Policy Statement on *Crisis Response*



Unit, Personal, and Family Readiness Program (UPFRP) directs the establishment of policy at the unit level by which information is disseminated to the Marines, Sailors, their spouses, and designated parents/extended family members in the event of a crisis. My intent is to ensure timely and accurate communication is provided. An example of a crisis or perceived crisis for the UPFRP includes, but not limited to, a unit family member being very seriously injured or killed, a base closure due to impending typhoon or other destructive weather phenomena.

It is my policy that information disseminated will not interfere with or precede the Marine Corps policy for casualty notification. The Family Readiness Officer (FRO)/Deployment Readiness Coordinator (DRC) has NO role in the casualty notification process; therefore, any unsolicited communication from the FRO/DRC that is deemed necessary by the Commanding Officer shall be passed through the Casualty Assistance Calls Officer (CACO).

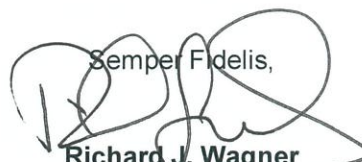
Each crisis occurrence will dictate the method of communication and will not necessarily be the same. However, the message will be consistent on all methods. I, or my representative, will advise the FRO/DRC on which part of the Authorized Official Communication Tool to use and I will normally personally approve the content of the communication. Options available include these or any combination thereof:

- Marine
- Marine Online
- Newsletter
- Email
- Toll Free Marine Corps Hotline
- Word of Mouth

The goal of a successful UPFRP is to make certain we are partnered with our families, including extended family members, in order to provide up to date, accurate, and reliable information and resources.

My underlying desire is to provide timely and accurate communication to the Marines, Sailors, spouses, and family members. The FRO/DRC will proactively seek guidance from me or my designated representative before sending any communication during or following a crisis situation.

And remember, take care of each other and everything else will take care of itself.

Semper Fidelis,  


**Richard J. Wagner**  
Lieutenant Colonel, U.S. Marine Corps  
Commanding Officer  
III MEF Support Battalion